

Provider Training Calendar



! **Required Training**

Wellcare/Fidelis Care will be hosting a series of provider training/seminars via Microsoft Teams.

Note: Should there be any calendar changes, we will notify providers via email. Any questions, please e-mail your contacts at Fidelis Care.

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Date	Topic	Time	Call Information	Presenter
January 23rd	Authorized MLTSS services not delivered. Fall Prevention/Critical Incident Reporting Balance Billing Provider Type: All	12:00 p.m. to 1:00 p.m.	<u>Join the meeting now</u> Meeting ID: 265 181 714 115 29 Passcode: VY9SS7RJ <u>Dial in by phone</u> +1 816-702-6560,913048074# United States, Kansas City <u>Find a local number</u> Phone conference ID: 913 048 074# <u>Join on a video conferencing device</u> Tenant key: centenecorp@m.webex.com Video ID: 113 117 472 4 <u>More info</u> For organizers: <u>Meeting options</u> <u>Reset dial-in PIN</u>	Patricia Macfadyen/ Tracia Thompson

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Fidelis Care, Wellcare, and Ambetter are affiliated products serving Medicaid, Medicare, and Health Insurance Marketplace members, respectively. The information presented here is representative of our network of products. If you have any questions, please contact Provider Relations.



Date	Topic	Time	Call Information	Presenter
April 24th	Authorized MLTSS services not delivered Critical Incident Reporting Balance Billing Provider Type: ALL	12:00 p.m. to 1:00 p.m.	<p><u>Join the meeting now</u> Meeting ID: 219 960 598 080 45 Passcode: 4tN6Ep9F</p> <p><u>Dial in by phone</u> +1 816-702-6560,121148628# United States, Kansas City</p> <p><u>Find a local number</u> Phone conference ID: 121 148 628#</p> <p><u>Join on a video conferencing device</u> Tenant key: <u>centenecorp@m.webex.com</u> Video ID: 113 403 624 1</p> <p><u>More info</u> For organizers: <u>Meeting options</u> <u>Reset dial-in PIN</u></p>	Kathleen Reilly/ Tracia Thompson
July 24th	Preventing Institutionalization Balance Billing Provider Type: ALL	12:00 p.m. to 1:00 p.m.	<p><u>Join the meeting now</u> Meeting ID: 245 169 959 508 20 Passcode: t7b7Bg9B</p> <p><u>Dial in by phone</u> +1 816-702-6560,530984444# United States, Kansas City</p> <p><u>Find a local number</u> Phone conference ID: 530 984 444#</p> <p><u>Join on a video conferencing device</u> Tenant key: <u>centenecorp@m.webex.com</u> Video ID: 116 459 614 5</p> <p><u>More info</u> For organizers: <u>Meeting options</u> <u>Reset dial-in PIN</u></p>	David Houston/ Patricia Macfadyen

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Date	Topic	Time	Call Information	Presenter
October 23rd	Authorized MLTSS services not delivered. Preventing Neglect, Abuse & Institutionalization–Balance Billing Provider Type: ALL	12:00 p.m. to 1:00 p.m.	<p><u>Join the meeting now</u> Meeting ID: 297 217 069 090 32 Passcode: mm62iQ3x</p> <p><u>Dial in by phone</u> +1 816-702-6560,782364899# United States, Kansas City</p> <p><u>Find a local number</u> Phone conference ID: 782 364 899#</p> <p><u>Join on a video conferencing device</u> Tenant key: <u>centenecorp@m.webex.com</u> Video ID: 111 328 337 7</p> <p><u>More info</u> For organizers: <u>Meeting options</u> <u>Reset dial-in PIN</u></p>	Adeline Ndio
November 20th	Provider Diversity, Equity, and Inclusion – “Cultural Humility for Healthcare Professionals” Type: ALL	12:00 p.m. to 1:00 p.m.	<p><u>Join the meeting now</u> Meeting ID: 231 066 731 214 34 Passcode: yq3Je9Cv</p> <p><u>Dial in by phone</u> +1 816-702-6560,885795572# United States, Kansas City</p> <p><u>Find a local number</u> Phone conference ID: 885 795 572#</p> <p><u>Join on a video conferencing device</u> Tenant key: <u>centenecorp@m.webex.com</u> Video ID: 116 527 835 5</p> <p><u>More info</u> For organizers: <u>Meeting options</u> <u>Reset dial-in PIN</u></p>	Muriel Celestin-Raphael, Senior HE Specialist