





**FIDELIS CARE®**



# Bidirectional Toolkit

**MEDICAL-DENTAL COLLABORATION IS OF UTMOST IMPORTANCE FOR THE OVERALL HEALTHCARE OF OUR MEMBERS.**

Bidirectional referrals in this toolkit help required communication between Primary Care Providers and Primary Care Dentists. Information on faxing or emailing the referrals and contacts to help in finding a medical or dental provider is also available. Contractual information also is available in this toolkit.

	
<p align="center"><b>Dental Providers</b></p> <p>Use the appropriate form below when referring members to a medical provider or when medical clearance for anticipated dental treatment is needed:</p>	<p align="center"><b>Medical Providers</b></p> <p>Choose the appropriate form below when referring to a dental provider:</p>
<div style="display: flex; justify-content: space-around;"> <div data-bbox="266 1220 354 1325"></div> <div data-bbox="548 1220 636 1325"></div> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> <div data-bbox="219 1341 401 1394"><p align="center"><u>Dentist to Medical Referral</u></p></div> <div data-bbox="514 1341 673 1394"><p align="center"><u>Provider Dental Clearance Form</u></p></div> </div>	<div style="display: flex; justify-content: space-around;"> <div data-bbox="980 1220 1068 1325"></div> <div data-bbox="1263 1220 1351 1325"></div> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> <div data-bbox="946 1341 1104 1394"><p align="center"><u>Provider Dental Referral</u></p></div> <div data-bbox="1211 1341 1408 1394"><p align="center"><u>Pediatrician Dental Referral</u></p></div> </div>
<p>If you need assistance finding a medical provider, contact Fidelis Care at <b>1-888-453-2534</b>.</p>	<p>If you need assistance finding a dentist, contact Fidelis Care's dental vendor (Liberty Dental Plan) at <b>1-888-352-7924</b>.</p>

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Find referral forms at: [fideliscarenj.com/providers/medicaid/forms.html](https://fideliscarenj.com/providers/medicaid/forms.html)

**1-888-453-2534 (TTY: 711)**

**fideliscarenj.com** 

## Fax or Email Referrals to:

Company	Fax	Email
Fidelis Care	1-813-865-6759	NJDentalServices@fideliscarenj.com

## Find a Dental or Medical Provider:

Company	Phone	Online
Fidelis Care	1-888-453-2534	Find a Medical Provider <a href="http://findaprovider.fideliscarenj.com/">findaprovider.fideliscarenj.com/</a>
LIBERTY Dental Plan (Fidelis Care's Dental Vendor)	1-888-352-7924	Find a Dentist <a href="http://client.libertydentalplan.com/fideliscare-wellcare/fideliscare-wellcare">client.libertydentalplan.com/ fideliscare-wellcare/fideliscare-wellcare</a>

## EPSDT Dental Services by Licensed Medical Staff

Dental screening by the licensed medical staff in this context means, at a minimum, observation of tooth eruption, occlusion pattern, presence of caries, or oral infection.

### Dental screening by licensed medical staff includes:

- Completion of the American Academy of Pediatrics (AAP) Oral Health Risk Assessment Tool. The tool helps in the implementation of oral health risk assessment during health supervision visits. (Please retain a copy of the assessment in the medical record)
- Mandatory referral to a dentist, by age 1 year or soon after the eruption of the first primary tooth.
- Follow-up at well child visits through age 20 years to determine at a minimum, dental visits twice a year for oral evaluation and preventive services occurred and that needed treatment services are being or were provided. (Document the dental referral in the medical record).
- NJ Smiles Program allows trained licensed medical staff to provide oral health services to children through the age of 5 years old as noted in 4.2.6.4

## EPSDT Dental Services by Primary Care Dentist (PCD)

### A dental home should be established by 2 years of age

- Comprehensive oral evaluation by a dentist should occur followed by periodic oral evaluations as needed.
- Caries Risk Assessments should be provided on an annual basis for all children and be used to determine and develop a treatment plan
- Preventive services should occur at least biannually and more frequently based on medical necessity.
- All diagnosed disease should be documented and all needed treatment should be provided in a timely manner.
- Referral to a dental specialist or dentist that provides dental treatment to patients with special needs is allowed when a PCD requires a consultation for services by that specialty provider as noted in 4.6.1.f.

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## NJ Smiles Program

Fidelis Care allows non-dental providers to provide dental risk assessment, anticipatory guidance, fluoride varnish application, and a dental referral for children through the age of 5 years old.

- 1** Fluoride varnish may be applied by any trained medical staff. The physician must be trained and submit attestation that all staff providing this service have been trained and will be supervised.
- 2** Fluoride varnish application will be combined with risk assessment, anticipatory guidance, and referral to a dentist that treats children under the age of 5 years old and younger and will be linked to well child visits for children through the age of 5 years old.
- 3** These three services will be reimbursed as an all-inclusive service billed using CPT code 99188 and ICD-10 Z41.8 or ICD-10 Z00.129 and can be provided up to four times a year. This frequency does not affect the frequency of the service by the dentist.
- 4** Referral to a dentist for a dental visit by 12 months of age.
- 5** Communication between dental and medical providers is required.
- 6** PCD and PCPs should prescribe fluoride supplements based on access and use to fluoridated public water. Providers are responsible for counseling parents and guardians of young children on oral health and age appropriate oral habits and safety to include what dental emergencies are and use of the emergency room for dental services.
- 7** The caries risk assessment service is allowed by the PCD and billed using a CDT procedure code. Reimbursement will be the same regardless of the determined risk level. The risk assessment must be provided at least once per year in conjunction with an oral evaluation service by a PCD and is linked to the provider not the member. It may be provided a second time with prior authorization and documentation medical necessity.

## NJ Smiles Directory

The NJ Smiles Directory is available on the provider portal. This directory helps you find dental providers for children and/or refer members to an in-network dental provider.

NJ Smiles Program: NJ Smiles program lets trained PCPs provide oral health services to children through the age of 5 years. For training and more information, visit [fideliscarenj.com/providers/medicaid/training.html](https://www.fideliscarenj.com/providers/medicaid/training.html).